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## **William Raveis Real Estate is the recipient of the Malcolm Baldrige National Quality Award**

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According to William Raveis, chairman and CEO of William Raveis Real Estate, Mortgage and Insurance, the company has recently received Connecticut's Malcolm Baldrige National Quality Award: the Connecticut Quality Improvement Award Partnership, Inc. for innovation on the company's website, [raveis.com](http://raveis.com).

"We are proud to receive this honor," said Raveis. "It is an award that is quite meaningful to us. This prize substantiates our efforts to make [raveis.com](http://raveis.com) the best website in real estate. Each year, [raveis.com](http://raveis.com) becomes more robust and more popular as a result of our initiative to deliver leading-edge technology to our customers."

[Raveis.com](http://raveis.com) is recognized in the Northeast as "the best website in real estate" and draws more than 10 million visitors annually.

The Malcolm Baldrige National Quality Award for Performance Excellence criteria was the benchmark used for the Connecticut Quality Improvement Award Partnership, Inc., America's first state-level quality award, founded in 1987 in an effort to advance innovative programs that improve quality, performance excellence, and marketplace

The Baldrige Award is given by the President of the United States to businesses and to education and healthcare organizations that apply and are judged to be outstanding in seven areas: leadership, strategic planning, customer and market focus, information and analysis, human resource focus, process management, and business results.

William Raveis Real Estate, Mortgage & Insurance is one of the top companies in the nation. It is rated as the #1 family-owned real estate company in the Northeast, the #6 independent real estate company nationwide and most recently, rated by Realtor Magazine, as the 10th largest real estate company in the USA based on sales volume. The innovative firm is nationally recognized as an industry leader in technology, marketing and REALTOR® education.

The company's Connecticut offices were recently voted "the best residential real estate company" in Connecticut by the readers of Commercial Record in the "BEST OF" Commercial Record 2009 Readers Poll. The company's Massachusetts offices also received the same award by the readers of Banker & Tradesman. This is the second year in a row that the company received the First Place Gold Award in MA.

William Raveis recently began its New York expansion and presently has an office in Rye as well as in Harrison in Westchester County. Future plans entail expansion into Vermont, New Hampshire and Maine. Presently, the firm has 2,100 highly trained sales professionals and 65 offices / two affiliates in Connecticut; Massachusetts; Westchester County, New York; and Rhode Island.