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Vision 3 celebrates opening of Cox's 41,000 s/f Solutions Center

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On January 7th, Cox Communications officially opened the doors to the newly renovated Solutions Center and Cafeteria at their New England region headquarters. Designed by Vision 3 Architects, the renovations modernize the spaces and create a vibrant and engaging environment for Cox's employees to work and relax.

The Solutions Center is a 41,000 s/f call center providing 24/7 service to Cox customers. The renovations created 10 monitor columns, consisting of back to back flat panel monitors mounted on columns. The columns are dispersed throughout the open office and messages broadcast on the monitors assist the Solution Center representatives with customer service calls. LED accent lights cast a glow on the columns which feature graphics that were introduced to compliment the Cox Communications brand image.

The new design transforms the 6,230 s/f cafeteria into an exciting place where employees can grab lunch, meet with colleagues, take online training courses, or surf the Internet during their breaks. New carpeting, soft seating, and flat panel TVs create a comfortable gathering space. A serpentine, multi-colored banner starts at the entrance, wraps around the cafeteria, and leads your eye to the new "Knowledge Center" at the end.

New England Construction served as the general contractor.

"Cox Communications is known for their customer commitment," said George Nunes, senior designer at Vision 3 Architects.

Shown (from left) are: Dennis Deguilio, construction project manager; George Nunes, Vision 3 Arcts.; Kathy Gillis, VP, HR; Paul Cronin, Sr. VP/general manager; Brad Shipp, VP, facilities/risk management; Maggie Burgess, manager, customer care; and Jonathan Leepson, VP, operations.

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