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7-Eleven inks deal with FM Facility Maintenance for store maintenance

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7-Eleven, Inc. has selected FM Facility Maintenance to handle all store maintenance for its 6,200 corporate and franchise-owned locations in both the U.S. and Canada. The agreement allows 7-Eleven to centralize maintenance activity in order for stores to operate more efficiently and receive top-quality service, while reducing costs.

"We believe 7-Eleven, our store operators, franchisees and, most importantly, our six million daily customers will benefit from our strategic partnership with FM," said Steven Hall, 7-Eleven's vice president of store planning, construction and facilities. "The relationship was forged so our stores could receive more timely and quality resolutions to maintenance problems, lower overall maintenance costs and improve the efficiency of our store equipment that is used to provide products and services to our customers."

FM will be responsible for all 7-Eleven maintenance operations, including pump and tank, refrigeration, plumbing & electrical services, and repair of specialty convenience store equipment such as the iconic Slurpee beverage machines. Additionally, FM's tracking and reporting will identify opportunities for continuous operational and financial improvement.

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