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## **TD Bank unveils design plans for 60,000 s/f call center; will seek LEED-CI Gold**

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TD Bank began implementing some of the design elements of its new call center facility located inside the Auburn Mall. The new 60,000 s/f call center will seek LEED-CI Gold certification.

The general contractor for the \$16 million renovation project is Pizzagalli Construction and the architectural firm is Harriman Associates.

TD Bank call center employees recently visited the construction site for the delivery and installation of a 9-ton granite boulder that will serve as a center point of the call center. The boulder was mined from the Christian Hill Quarry in Auburn and is a testament to the deep roots the granite industry has in Maine.

Other local elements that will be included in the call center include handcrafted wood furnishings designed by Thos. Moser Cabinetmakers, and shrubs and plants that are native to the area.

In addition to the many local elements included in the call center design, this facility was developed to have a low impact on the environment. TD Bank recently announced it is carbon neutral and committed to building LEED-certified stores and offices. The facility feature a myriad of green elements, including:

- \* secure bicycle parking for employees
- \* plumbing fixtures designed to use 33% less water
- \* designed to be 20% more energy efficient than the American Society of Heating, Refrigerating, and Air-Conditioning Engineers standard
- \* constructed with recycled and regionally-manufactured materials
- \* wood products sourced from sustainably-managed forests
- \* designed to supply high levels of fresh air to building occupants
- \* building materials give off little or no Volatile Organic Chemicals (VOCs)
- \* walk-off mats and filters to trap particles of dirt, dust and pollen
- \* insulated glass with a low-E coating to balance temperatures
- \* reconstructed with increased areas of glass and a large skylight to provide abundant natural light and reduce lighting loads
- \* maintained using green cleaning products and harmful chemicals are avoided
- \* furnished with all Energy Star equipment
- \* electricity for the call center will be from 100% green power sources.

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