

## Williamson wins 2011 Rental Housing Association of Boston On-Site Property Manager Award

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The Rental Housing Association of Boston (RHA) recently held their annual expo at the Hynes Convention Center. Property management professionals from New England states attended the all day event. At the close of the event, professional achievement awards were given out to a few attendees.

The nominees for the On-Site Property Management Award were required to submit a statement showing their ability to achieve financial goals of the property, showcase their commitment to customer service, success in team building and resident retention. Nominees were also required to have their supervisor submit a statement why the nominee should be recognized. Jannel Satterwhite-Williamson was the proud winner of the 2011 On-Site Property Manager Award.

Williamson is the property manager for Amy Lowell Apartments, located at 65 Martha Rd. Amy Lowell Apartments is a high-rise building consisting of 11 stories and 151 one-bedroom apartments located in the West End. The community is managed and controlled by HallKeen Management.

With help from Massachusetts General Hospital, Williamson was able to create and implement a more thorough and beneficial assistance program. These new services included; meals on wheels, insurance education, homemaker services, and health care aides, and where necessary- alternative housing.

She has mentored various employees, and is thrilled to see them promoted. HallKeen often calls on her to train and teach her peers about all aspects of the affordable component at their respective properties.

"It is my belief that the single greatest career achievement one can receive is to see someone you've trained, apply that knowledge to excel and achieve," said Williamson.

Williamson holds the COS and TCS professional designations from NHCM, C4P from Spectrum, Marketing Strategies from RHA, and Accredited Residential Manager from IREM. She also has MassHousing Certifications through the TAP program in Conflict Resolution, Hoarding, Mental Illness, Fair Housing, and Grant Writing. She is an avid member in the Impact Advisory Group to the Boston Redevelopment Authority, regarding the pending West End Garden Garage project.

"I am so proud of Jannel for winning this award. She is one of the most deserving individuals I can think of to be recognized and honored for her professional achievements. She is an inspiration to property management professionals everywhere, especially those of us at HallKeen who have the pleasure of working with her on a regular basis. The Amy Lowell residents really hit the jackpot when Jannel became their manager," says Steve Lodi, regional manager for HallKeen Management. "I know Jannel will continue to do great things, and inspire and motivate not only herself - but all those around her. If I know Jannel, this award will be one of many milestones in her career in property management."

## **About Amy Lowell Apartments**

Amy Lowell Apartments was built in the mid 1975 as part of the well-known Charles River Park community. It is located near the TD Bank North Garden in Boston's historic West End, and is in walking distance to the North End, Government Center, Mass General Hospital, and Beacon Hill. Originally designed by architect Victor Gruen, his concept was based on the ideas of French architectural visionary Le Corbusier, who advocated building towers in a park setting without streets, creating a self-enclosed community. The property is consistently 95% or more occupied, with 151 one-bedroom apartments. For more information, please visit www.AmyLowellApartments.com.

## About HallKeen Management

HallKeen is a real estate management and investment company that acquires, develops and manages properties throughout New England, New York, Virginia, and North Carolina. With over 25 years of experience, HallKeen manages over 6,500 apartments; nearly one million feet of commercial space; and five Assisted Living communities. Their core business is the management of and investment in multi-family housing, assisted living, and commercial properties which are synergistic with their skills and experience. Their mission is to create partnerships and provide leadership that result in successful business ventures, thriving residential communities, prosperous commercial properties, and enriching work environments. HallKeen is staffed by a group of dedicated, experienced, and highly motivated individuals. There are 36 employees working at the central office in Norwood, and more than 475 employees working at the various sites. Andrew P. Burnes, President, guides and runs the day-to-day affairs of the company. For more information, please visit www.HallKeen.com.

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