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## **BayCoast Bank promotes Silva to vice president of loan operations**

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BayCoast Bank, formerly Citizens~Union Savings Bank, has promoted Nancy Silva to the position of vice president of loan operations.

In this role, she will manage and maintain the core operating system of BayCoast Bank in an effort to streamline processes and ensure efficiency. In addition she will offer support and training to loan operations staff regarding the servicing of loans.

Silva has over 20 years of knowledge and experience in banking.

Prior to joining BayCoast Bank, Silva worked for Abington Savings Bank for 10 years, becoming the collections manager and loan operations supervisor. She was also employed at Crescent Credit Union as a collections manager and later collections adjuster. Due her experience, Silva has developed a strong background in all aspects of collections and loan servicing including staff training along with assigning, directing and delegating responsibilities. Expressing a self-motivated attitude and strong leadership, she is sure to demonstrate her resourceful capabilities in her new position.

The promotion was announced by BayCoast Bank CEO and president Nicholas M. Christ, who said, "Nancy is a valued member of the BayCoast team and will continue to be an asset to not only our customers but to her colleagues as well."

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