



CELEBRATING
55 YEARS

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Why choose New England Security Protective Services Agency Inc.

April 04, 2013 - Owners Developers & Managers

With decades of experience, New England Security provides what others can only promise. Being unprepared is your biggest liability - let us help your business or facility create a safety and security plan that ensures prevention and protection. Our core values set us apart from our competitors and align us with our employees and customers.

1. **Exceptional Customer Service** It's our bottom line! We take utmost pride in our unmatched servicing approach and are committed to providing professional and responsive customer service.
2. **Company Culture** We're passionate about security services and so are the people we hire. New England Security has proudly created an exciting and rewarding employee culture based on long-term goals, incentive based compensation, rich benefit programs and flexible scheduling.
3. **Respect for Others** We respect our clients, employees and vendors. New England Security sincerely values the unique perspectives each person brings to our organization. Our diversity matched with our ability to best fit specific employees with unique sites truly sets us apart.
4. **Humility** We realize no company is perfect. But as your partner, we will not quit until we have become more knowledgeable, improved your security program, and in effect improved our service to you.
5. **Consistency** Each time we place a security officer, we guarantee they've participated in our intensive training program. It is equally important to recognize that we have comprehensively discussed and understood the unique expectations of each individual site. We consistently provide highly trained and professional security guards to prestigious Massachusetts businesses and clients.
6. **Partnerships & Opportunities** New England Security looks to create long term partnerships in safety and security services. We truly look forward to sharing moments in the lives of our employees and clients.
7. **Best People** Our extensive background checks, drug testing and intuitive interview process ensure we're hiring the best and brightest people in the security industry. We also offer the most lucrative incentives to attract and retain the best security guards. Simply put, we realize we have become the best security agency by having the best employees leading the way.
8. **Passion and Determination** We firmly believe if you're passionate about what you do, it becomes a career and not a job. Our employees see your organization through "owner's eyes" and it shows in their performance and their attitude.
9. **Responsiveness** Locally owned and operated makes a significant difference in account responsiveness. Our team is adaptable, and deftly responds to our clients' needs. Yes New England Security proudly serves many clients throughout New England, but we take further pride in making you feel as if you are our only one!
10. **Fun** Let's face it, most people want to work with people they enjoy being around. We're a fun group of people and it reflects in our company culture. It never gets old hearing our employees say, "New England Security is the best company I have ever worked for!" and our clients say "New England Security is the best service provider I have ever contracted with! When we have happy employees we have happy customers,

bottom line!" "We are and will continue to be your premier provider of professional, proactive protection!" Daniel Mailhiot is president and CEO at New England Security, Boston, Mass.

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