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## **Mayor's message: Secure Future Tech Solutions**

July 10, 2014 - Rhode Island

A recent one-on-one business program visit brought us to Secure Future Tech Solutions, a small business established 22 years ago by Eric Shorr, who was then a junior at the University of Rhode Island. The company was originally called PC Troubleshooters, Inc., and was largely a "break-fix" shop.

As technology evolved, so did the company, into a firm which now offers proactive solutions that monitor and maintain a client's network with a focus on physical and network security solutions, including network video surveillance, data backup and disaster recovery, network and email security and a number of other cloud offerings that would mitigate downtime should a disaster strike.

As part of this evolution, and with an increase in employees from 12 to 18 in just a year, the company undertook a marketing and rebranding study, choosing its new name to reflect all that the business had become while still holding true to a core mission of helping to promote growth and success for Rhode Island small to medium- sized companies. In keeping with that goal, Secure Future Tech Solutions offers a variety of seminars, from "marketing your personal brand," to "Think Like a Hacker! Tips to Protecting Your Business." Lisa Shorr, Eric's wife and the vice president of marketing, has an upbeat, sunny personality that reflects the company's other focuses - offering a positive work environment for employees and a strong, responsive customer service strategy.

We look forward to their continued success and growth here in Warwick. For more information, visit [www.securefuturetech.com](http://www.securefuturetech.com).

Scott Avedisian is the mayor of Warwick and the chairman of the RIPTA board of directors.

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