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Citizens Bank wins two Greenwich Excellence Awards

April 09, 2015 - Financial Digest

Greenwich Associates, a leading provider of market intelligence and advisory services to financial services companies, has recognized Citizens Commercial Banking with two Greenwich Excellence Awards, one recognizing overall customer satisfaction with Citizens and another recognizing overall satisfaction with Citizens based on clients that use cash management. Both awards are for the Northeast region. Every year, the Greenwich Excellence Awards are bestowed on the commercial banks with the highest levels of customer satisfaction. The recognition is based on nearly 13,000 interviews Greenwich Associates conducted with U.S. companies with annual sales of \$10 million to \$500 million.

"Our commercial bankers consistently receive top marks for the quality of their service, and this recognition is especially gratifying because it reflects the feedback of our customers," said Bruce Van Saun, Chairman and CEO of Citizens Financial Group. "Our bankers have great relationships with their clients. We work hard every day to bring them smart, fresh ideas that help them achieve their strategic and financial goals."

"The treasury solutions team is honored to be recognized by our customers for our work," said Michael Cummins, head of treasury solutions for Citizens. "Citizens offers a wide range of innovative products to help our customers meet their cash management, commercial card, trade finance and other treasury needs. We focus every day on providing service that is second to none."

Citizens Commercial Banking is ranked eighth overall U.S. middle market bookrunner by number of deals and sixth for number of sponsored deals, according to the Thompson Reuters league tables.

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