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BayCoast Bank opens new location: Mello to serve as branch manager

July 09, 2015 - Financial Digest

BayCoast Bank officially celebrated the opening of its 18th branch located inside the Big Value Outlet Plaza at 714 Dartmouth St. This is the bank's second location in the town.

The bank has been working on completion of the new location since the groundbreaking, which took place in August of last year.

Ann Ramos Desrosiers, senior vice president and chief community banking officer, called the new location "our branch of the future. It represents a revolution in the banking industry that merges technological advancement with a high level of customer service. We're very excited to offer these new banking alternatives to our customers."

Milena Mello will serve as the branch manager and assistant treasurer of the new branch.

The latest BayCoast Bank branch reflects technology, including an Interactive Teller Machine (ITM), sometimes called a virtual teller. This advanced piece of equipment provides a new banking experience for customers as they complete banking transactions with the assistance of a bank employee available through a live video feed. Additionally, it enables the bank to offer extended hours throughout the week. The branch is also equipped with a Smart ATM, an open-concept floor plan, and a technology bar that allows employees to assist customers with online banking channels.

Nicholas Christ, president and CEO of BayCoast Bank, said, "It has been a great experience for us to go through the process of building this new branch and becoming a part of the South Dartmouth community. We are very happy to solidify our Dartmouth presence with this new location, and look forward to a long relationship with the community and our new neighbors here."

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