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## **Beacon Telecom Managed Services takes the burden off you and puts your mind at ease - by Jim Filbin**

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Jim Filbin

Beacon Telecom, Inc.

Q. Are you having difficulty finding the right communications system and feel as though you are in a tailspin trying to figure out the best match for your business? Sick and tired of feeling exposed and at risk of your system failing without having the proper support?

A. As an Avaya Diamond partner, we can help you soar above your competition by providing you with one less part of your business to worry about. You can rest assured that all of our offerings are backed by the Beacon name and protected by the expertise our technicians provide to you 24/7/365.

Q. Do you feel as though your teetering on the edge when trying to manage your own system? Do you sometimes feel like a victim from empty promises of support?

A. Here at Beacon you can be certain that we are devoted to you as our customer. We treat every customer as if they are number one. You can take delight in knowing that we are here for you 24/7/365. We are always in your corner and excited to help you out in any way. Beacon Telecom is here to help you conquer your concerns with finding the service or system that matches your business needs.

Q. Does your business require expert-level communications service, but you don't want the cost and hassle of managing it yourself? Are you frustrated because your company doesn't fit into the one-size fits all model? Are you tired of getting a price and then reading in the fine print of what it doesn't include?

A. Beacon Telecom is able to carry over discounts to you on new equipment that fits your needs. With the Managed Services program from Beacon Telecom, you can focus on your core business again while our team seamlessly supports and manages the mission critical communication services you rely on. Enjoy peace of mind, knowing we are working 24/7/365 to provide you with the best

support possible and flexible options to fit your specific needs.

Q. What's included?

A. We understand that there isn't one-size that fits all, therefore, here at Beacon Telecom we offer customized solutions tailored to the needs of your business, providing measurable cost savings. We include equipment and services at a per user/per month cost to you. Our experts will help you find the Avaya Unified Communications solution that fits the needs of your business. Some of the services we provide are moves, adds, changes, cloud services, flexible customized terms, help desk support, alarm monitoring, patching/SW updates, uptime and response SLAs, network assessment, VoIP network monitoring and more.

A. Beacon Telecom Managed Services takes the burden off you and puts your mind at ease. Come visit us at the NEBFM trade show, booth number 622 and discover all our strategies to help your business. Contact us at [www.BeaconTelecom.com](http://www.BeaconTelecom.com). We are excited to see you at the trade show!

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