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## Inspired Technology and Communications hires Higen as assistant project manager

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Allen Higen

Easton, MA The South Shore-based technology integration company, Inspired Technology and Communications, LLC (ITC), has hired Allen Higen, as assistant project manager. Higen's primary responsibility is to manage projects to ensure they are completed on time and on budget and meet with all stakeholders to maintain consistent and well thought out communications throughout projects. Furthermore, Higen will ensure that installation teams follow and adhere to project plans, code and regulations.

Prior to joining ITC, Higen was most recently the area manager for Verizon in Smithfield, R.I. At Verizon, he managed a team of 180 union employees in installation, maintenance, and construction, and had nine local managers reporting to him. His skills are versatile as he understands how to manage the grit of construction work as well as office tasks. Perhaps most impressively, Higen was at the helm of Providence's 5G build out and fiber densification, a \$100 million project.

On top of helping manage such a large-scale project, he was simultaneously facilitating a performance initiative to improve culture and morale amongst 700 associates. Before his time with Verizon, Higen served as a local manager for Frontier Communication in West Virginia.

Higen is a United States Marine Corps (USMC) veteran where he held the rank of Staff Sergeant (E-6). For three years, he was stationed in Virginia where he worked in telecommunications. As a telecom manager in Yorktown, he advanced through a 10-year tenure, completed worldwide projects supporting diverse national security, national defense, and humanitarian aid objectives. His responsibilities included maintaining telecommunications systems and infrastructure (telephony and wire systems) as well as advising top communications managers and executives on telecommunications capabilities, plans, projects, quality control issues, and more. Higen also handled direct telephone and wire system installation, configuration, operation, and maintenance while also training and mentoring junior telephone section staff. Not only was he trusted with the infrastructure itself, he was also the main advisor to new employees as they learned the business of telecommunications.

Before his time in Yorktown, Higen served in Norfolk from 2013-2015 as operations supervisor. There, he led a team of more than 50 Marines that resulted in his promotion from Platoon Guide to Platoon Sergeant in 2014. In addition, he was also responsible for supervising advanced long-range voice/data communications operations and infrastructure, including \$14.3 million in HF, VHF, UHF, TACSAT, and DAMA communications and assets. He led a team of 15 in installation and support of battalion Reconnaissance Operations Center (ROC) in the upper Sangin Valley, implementing VHF and satellite communications (SATCOM) radio networks.

“A leader at heart, Allen is an extremely versatile employee who is capable of leading teams, supervising important projects, and teaching new employees the business,” said Dave Neveux, CEO at ITC.

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