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City Works Eatery & Pour House officially opens

July 24, 2020 - Retail



Watertown, MA After the COVID-19 pandemic stalled its opening to the public, Bottleneck Management held the official grand opening of City Works Eatery & Pour House at 91 Arsenal Yards Blvd. on Wednesday, July 22nd.

City Works was scheduled to open its doors on March 13 after its First Draft soft opening event raised \$4,338 for the Greater Boston Food Bank. Four months past its original opening date, City Works in Arsenal Yards remains an energetic restaurant with a focus on classic American food and an expansive beer and beverage list. With a spacious interior (8,429 s/f), three 110" HDTVs and 12 65" HDTVs, and outdoor patio (1,172 s/f) with socially distanced tables, semi-private dining areas, and over 90 craft beer handles and eight wines on draft, City Works offers something for everyone this summer.

"It's so exciting to be able to officially open our doors, bring our employees back on, and begin serving our guests in Watertown, safely and in accordance with the Centers for Disease Control and our local authorities," said Angela Zoiss, vice president of marketing for Bottleneck Management. "We are ecstatic to be able to finally build a connection with the local community and do what we do best."

After conducting a survey to guests to gather feedback on their comfort level returning to the restaurant, Bottleneck Management and the City Works team have implemented new measures to ensure the safety of guests and all employees. These new procedures include mandating employees to wear masks and wash their hands every 30 minutes, setting up hand sanitizing stations throughout the restaurant and patio, scheduling sanitization of all shared surfaces every 30 minutes, limiting physical contact and touchpoints, and maintaining proper social distancing guidelines. Bottleneck Management has also created a new staff position, the Shift Safety Manager, to ensure protocol is being followed by all staff.

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