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## **Arpin International Group promotes Cole, Amatucci, and Bannon**

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West Warwick, RI Arpin International Group promoted Tracy Cole, Kevin Amatucci, and Karen Bannon.

“Tracy, Kevin, and Karen all have a lot in common: hard work, smarts, willing to change, adapt, and always willing to help and nurture others. All three have been with Arpin for many years, and have made us a much better company. In their new roles, now, more than ever, they will guide AIG to what we believe is a very bright future,” said Peter Arpin, president of Arpin International Group.

Tracy Cole has been promoted to vice president of operations. Cole is a relocation professional who began her career in international household goods removals with Arpin International Group in 1999. As vice president of operations, she is responsible for daily operations, international supply chain management, and managing existing account relationships by providing client support services to Arpin’s key global accounts, as well as the company’s service teams managing the customer experience. Cole serves as Arpin’s point person for RFPs, managing and maintaining the company’s FIDI and C-TPAT certifications, and monitoring industry-related ocean freight and customs and border systems. She provides leadership with an evolving vision for the company by working collaboratively with all departments and as part of the management team responsible for establishing its long-range plans.

Kevin Amatucci has been promoted to vice president of operations. He joined Arpin in 2013 and has over 29 years of experience in the household goods relocation industry. Amatucci is responsible for the day-to-day management and strategic oversight of international corporate relocations and its domestic FastPACSM program. This includes developing and implementing account management teams for Arpin’s top clients, setting staffing goals, training team leaders, and serving as a point of escalation for the operations team. He also maintains key account relationships and manages Arpin’s domestic supply chain in conjunction with key staff. Additionally, he oversees the development and implementation of service recovery procedures, ensuring Arpin meets all key performance metrics as provided in SLA’s and Arpin’s own SOP’s. Amatucci serves as a board member of Arpin Charitable Fund, Inc. a/k/a Arpin Strong, a 501(c)(3) charity formed to provide a unified approach to the company’s corporate giving.

Karen Bannon has been promoted to director of marketing and ESG. Bannon has nearly three decades of moving and storage industry experience. As director of marketing and ESG, Bannon is responsible for managing and reporting on sustainability initiatives to minimize the company’s

environmental impacts and maximize its positive contributions to the world in close partnership with cross-functional global teams. She retains overall responsibility for global brand management, content creation, corporate identity, digital presence, and providing leadership in the development of long- and short-term marketing strategies in coordination with divisional stakeholders. Bannon also serves as Vice President of Arpin Charitable Fund, Inc. overseeing its global CSR initiatives.

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