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Arpin honored with Commitment to Excellence Platinum award at Cartus' global conference

December 13, 2024 - Rhode Island

West Warwick, RI Arpin International Group was honored with the 2024 Commitment to Excellence Platinum award in the International Moving Services category. The award was presented virtually at Cartus Corporation's Global Network Conference.

Arpin International Group was named winner of the Global Network Commitment to Excellence Platinum Award for its exceptional service results, the highest award a supplier can achieve through service performance. This award recognizes a supplier's measurable commitment to excellence and is presented to Global Network service providers who have distinguished themselves by achieving critical performance metrics.

Every year, Cartus honors its top-tier global service provider network for delivering exceptional service to customers and clients worldwide.

"Our supplier partners are true leaders in their fields, demonstrating professionalism, innovation, a strong work ethic, and an unwavering commitment to service excellence. We are proud to have such a remarkable network supporting Cartus," said Tina Frausto, vice president of transformation and supply chain. "When it comes to serving our clients and their relocating families, Arpin International Group consistently delivers the highest standard of excellence, and I want to congratulate them on this well-deserved recognition."

Arpin's commitment to continuous improvement in business productivity and streamlined operations is driven by our dedication to exceptional customer service. By freeing up staff capacity, our customer service personnel can focus on what matters most: building deeper connections with customers, ensuring seamless shipment management, and enhancing work/life balance. With less time spent on inefficient processes, we dedicate more energy to improving our services, refining our processes, and ultimately delivering a superior customer experience. This freedom allows us to go above and beyond in serving our customers.

"We are truly honored to receive the Commitment to Excellence Platinum Award from Cartus. This recognition highlights our steadfast commitment to delivering excellence, fostering innovation, and working together to bring outstanding value to our customers and stakeholders. We sincerely thank Cartus for their trust and support and look forward to strengthening our partnership in the future," said senior vice president Stephen Crooks of Arpin International Group.

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