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Washington Trust welcomes Kile as executive vice president and chief retail banking officer

December 20, 2024 - Retail



Michelle Kile

Westerly, RI Washington Trust has appointed Michelle Kile executive vice president and chief retail banking officer. Kile is responsible for the retail sales and customer service through Washington Trust's 28 retail branch offices, Customer Solutions Center, and digital banking services.

"Michelle joins us with 20 years of experience in retail banking delivery from several New England financial institutions," said Edward Handy III, Washington Trust chairman and chief executive officer. "We're excited to have her lead Washington Trust's Retail teams as they focus on branch transformation, solution-oriented personal service, and digital optimization to help our customers achieve their financial goals."

A Rhode Island resident, and a graduate of Rhode Island College, Kile comes to Washington Trust most recently from Digital Federal Credit Union in Franklin, Mass., where she led retail branch services, business development, and customer experience. She has speaking and panelist experience in the banking industry, acting as mentor and sharing her knowledge with peers, and has served on community boards including the Women's Initiative Advisory Committee for The United Way of Central Mass.

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