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Kaplan Construction completes work Peabody Family Health Center

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Peabody, MA Kaplan Construction, a WBE general contractor and construction management firm providing comprehensive building programs across Greater Boston, announced today the completion of renovations and expansion work at the Peabody Family Health Center. The project was led by North Shore Community Health, Inc. (NSCHI), a nonprofit organization that provides accessible and affordable primary care to Massachusetts residents on the North Shore and Cape Ann.

The 5,500 s/f renovation was completed in two phases to allow the health center to remain operational during construction. Careful coordination between Kaplan and NSCHI was key to minimizing disruptions to staff and patients, including scheduling heavy demolition outside of clinic hours.

“We chose Kaplan Construction for their extensive experience in building medical office environments, and they brought their expertise to each phase of the renovation,” said Margaret Brennan, president & CEO of North Shore Community Health, Inc. “Kaplan worked closely with our team to maintain daily operations and uphold patient safety throughout construction. The finished space is now better equipped to meet the needs of our growing patient community and enhances the way we deliver care.”

In phase one, Kaplan constructed a new 2,000 s/f area that included a reception and waiting area, administrative pods, a staff break room, a patient restroom, and space for telehealth services. The team also installed new electrical panels, lighting, and a fire alarm system. This initial phase enabled NSCHI to move out of their original workspace so Kaplan could begin work on the second phase.

Phase two involved the demolition and renovation of the existing check-in and waiting areas, break room, and several offices. In their place, Kaplan built eight exam rooms, a procedure room, a nurse station, and supporting utility rooms totaling 3,500 s/f. New lighting, plumbing, and fire alarm systems were installed throughout. Despite the added complexity of removing the slab on grade to accommodate underground plumbing, Kaplan absorbed the additional scope into the original timeline without delays.

The Peabody Family Health Center is one of several locations operated by NSCHI, which serves patients regardless of insurance status or ability to pay. The renovation enhances the functionality, comfort, and accessibility of the facility to better serve the North Shore community.

The project team members include:

- Owner: North Shore Community Health, Inc.;
- Owner’s Representative: SAR+;
- Construction Manager: Kaplan Construction;
- Architect: LiRo-Hill; and
- MEP Engineer: Haley Ward, Inc.

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