



CELEBRATING
55 YEARS

nerej

Chestnut Hill Realty's Hancock Estates recognized among top multifamily properties for online reputation

June 13, 2025 - Front Section



Shown (from left) are Hancock Estates staff: Edwin Gudiel, service maintenance technician; Kevin Kain, assistant leasing manager; Brad Goldstein, property manager; Scott Drohan, concierge; and, David Souza, custodial services.

Chestnut Hill, MA Hancock Estates, an 88-unit apartment community owned and managed by Chestnut Hill Realty, has ranked #20 nationally in the J Turner Research Elite 1% Online Reputation Assessment (ORA) Power Rankings for 2024.

This recognition highlights Hancock Estates' exceptional online reviews rating, placing it among the top 1% of conventional multifamily properties across the United States and tops in the immediate Greater Boston area. The annual ORA Power Rankings recognizes properties that excel in connecting with residents, creating positive living experiences, and earning high praise from their communities.

The ORA Power Rankings are a key industry benchmark, identifying properties with a minimum of at least 20 online reviews. In 2024, more than 1,370 properties qualified for the Elite 1% list, making Hancock Estates' high ranking a significant achievement. The ORA Power Rankings are an

independent assessment of apartment properties and management companies. Apartment communities and management companies are not required to be J Turner Research clients to qualify for this ranking. J Turner Research's methodology ensures that properties like Hancock Estates are recognized for their efforts in enhancing the resident experience, providing a top-tier living environment, and earning the respect of their communities.

"We are thrilled to see Hancock Estates achieve such an esteemed ranking in the ORA Power Rankings," said Dave Risko, Chestnut Hill Realty president of property management. "This recognition is a testament to the hard work of our team and the strong relationships we have built with our residents. We are committed to continuing to provide an outstanding living experience and maintaining the high standards that earned us this distinction across all of our properties."

J Turner Research's ORA model consolidates ratings from a wide range of review sites and internet listing services (ILSs), providing a comprehensive and unbiased reputation score. Hancock Estates' impressive placement at #20 in the 2024 rankings reflects the community's commitment to fostering a happy and well-connected environment for its residents, maintaining a consistently high level of satisfaction.